

ODIN Advisory Council online meeting

Tuesday, August 10, 2021 – 10am-noon CST / 9am-11am MST

Minutes are from recordings of meeting

Meeting called to order – 10:05am

Attendance:

Kelly Kornkven, **OAC Chair**/Mayville State Univ

Ellen Kotrba, Director of ODIN

Marlene Anderson, Bismarck State College

Patricia Dubosky, ND State College of Science

Tuya Dutton, University of Jamestown

Rita Ennen, Dickinson Area Public Library

Staci Green, Dickinson State University

Carissa Hansen, West Fargo Public Library

Jennifer Jenness, Valley City State University

Erika Johnson, UND School of Medicine & Health Sciences

Jane laPlante, Minot State University

Catie Palsgraaf, ND Supreme Court Law Library

Traci Petry, Divide County School & Public Library

Hallie Pritchett, NDSU Libraries

Mary Soucie, ND State Librarian

Stephanie Walker, UND Chester Fritz Library

Katie Wenke, Williston State College

Others:

Linda Allbee, ODIN

Jason Bedsaul, ODIN

Liz Mason, ODIN

Ginny Millette, ODIN

Lynn Wolf, ODIN

Additions to Agenda – none

May 17, 2021 OAC meeting was recorded for the first time. No written minutes were recorded. The group felt that written minutes should be kept along with the recordings. Ellen Kotrba to create minutes from May 17, 2021 & August 10, 2021 recordings and post ASAP. Written minutes will continue going forward. Minutes will be voted on at next meeting.

ODIN Directors Report was presented. Key points presented were:

Polaris Sandbox was upgraded from 6.7 to 7.0 on June 30, 2021 and a data sync was performed at the same time. Polaris Production was upgraded from 6.7 to 7.0 on July 20, 2021. A Portable Inventory Manager (PIM) tool is being tested by Grand Forks Public Library and will provide another way for public/k12/special libraries to complete inventory. A link to the Polaris roadmap was also given.

Alma – Ex Libris has been talking with the ODIN Office and providing demos about Rialto, RapidILL/Rapido and Leganto. Some of these products have also been shared with academic members. So far, no action has been taken on either Rialto or RapidILL/Rapido. Valley City State University is considering Leganto, but no decision has been made. ProQuest has also asked to have comments sent into the SEC regarding their acquisition of Clarivate. If anyone has a stance on the subject, please share at your earliest convenience.

“Emerging Technologies” Committee – would be an opportunity to discuss and keep informed about new library management systems/platforms, open initiatives, OER initiatives, etc. Those who would wish to serve on a committee should express their interest to Ellen. Meetings would be online and quarterly to begin. ODIN Office personnel would also participate. Kotrba

was asked if we are planning on changing systems and she quickly answered NO but that she believes we should keep ourselves aware of what's in the marketplace and to continue to define what we like or don't like about systems.

“Cost Formula” Committee – would be an opportunity to discuss if any changes are needed in how we recoup operating expenses. There is a need right now for the Academics to talk about how Ex Libris bills ODIN – they use FTE, Bib Record counts, Named Users and Unique e-Journal counts. Our current cost formula may not line up correctly in order to be fair to all academic libraries.

Support – Kotrba reminded everyone that NDUS/ODIN holds the contract for Polaris and Alma/Primo VE. If representatives from Innovative or Ex Libris visit you and want to sell you additional products to interface/enhance Polaris or Alma/Primo VE, please go through the ODIN office. They would be able to perhaps negotiate a better price and make amendments to our contracts, hopefully saving libraries money.

Directors – Phyllis Bratton/Univ of Jamestown, Joe Mocnik/NDSU and Zelda Hartje/North Border-Pembina have retired or left their positions. ODIN welcomes Tuya Dutton/Univ of Jamestown, Hallie Pritchett/Interim @ NDSU and Dan Syljuberget/North Border-Pembina & Walhalla. Also, the main listservs @ ODIN are ODIN-ACAD-OAC@LISTSERV.NODAK.EDU (academic Directors), ODIN-PKS-OAC@LISTSERV.NODAK.EDU (public/k12/special Directors), ODIN-ACAD-SYSLIBS@LISTSERV.NODAK.EDU (academic system librarians), ODIN-PKS-SYSLIBS@LISTSERV.NODAK.EDU (public/k12/special system librarians), ODIN-ACAD-LIBS@LISTSERV.NODAK.EDU (academic librarians) and ODIN-PKS-LIBS@LISTSERV.NODAK.EDU (public/k12/special librarians).

ODIN Staff – all ODIN staff except Linda Allbee has signed CTS agreements to work remotely. Linda signed a hybrid agreement that she will be in the Grand Forks office Tues, Wed & Thurs. Rita Ennen asked if this will be permanent and Kotrba answered yes or at least for the foreseeable future. It's possible that CTS may adjust it's work policies or ODIN will have to adjust to meet service needs. The remote agreements began August 2, 2021.

ND State Librarian Report was presented. Key points were:

Staff Changes – Cindy Clairmont has retired after 41 years. Riley Yadon was hired as Fiscal & Administrative Services Division Director. Michele Balliet Unrath went to another state agency. One of her jobs was to do the Public Libraries Annual Survey – that will now be done by Kristen Northrup. Amanda Person/Talking Books and Marlee Seibold/Cataloging have also both left and those positions will hopefully be filled soon.

LSTA Five Year Plan – Every 4 ½ years, the State Library creates the LSTA Five Year Plan. This year JM Strategies will be the facilitator and he will evaluate and development the plan with input from 2 general in-person focus groups (one is Bismarck and the other at the NDLA Conference in Grand Forks). In addition, three targeted online focus groups, by library type (public, academic/special/tribal, school), will meet online and it's hoped that being online will bring more representation. This plan outlines how to spend federal dollars but needs to be broad enough in scope to pivot strategies as needed.

Equity Diversity and Inclusion (EDI) – SLIDE (State Library Inclusion Diversity & Equity) Committee has formed. Some state library employees have begun to use pronouns in their email signature lines which is completely optional on their part. Special attention to the

strategic plan is looking for ways to incorporate EDI and ensure openness & welcoming to all. They are also looking at all policies to ensure equity, diversity and inclusion is being taken into consideration. NDLA has also form an EDI committee and Carmen Redding/ND State Library is chairing that. That committee is working on NDLA's definition of EDI and forming some professional development goals. One mention was Land Grant statements @ NDLA in October. **LSTA Task Force** – made up of all types of librarians to decide how to spend the ARPA dollars. Ellen sits on that committee. Focus currently is to do a Resource Sharing bridge between the two systems – Alma and Polaris -in ODIN, the stand-alone libraries and libraries in independent consortiums in order to facilitate resource sharing across all of North Dakota. Formula grants are also under consideration. ARPA funds may be used for Digital inclusion, responses to covid and general library support. This task force will also help develop the LSTA Five Year Plan. **NDLCC – North Dakota Library Coordinating Council** – Traci Lund is the new NDLA representative replacing Amy Soma, who is filling out her year as NDLA president but has moved to Nebraska & thus can't sit on the NDLCC. Stephanie Galeazzo couldn't fulfill the NDLA seat as she already sits on the council. Governor Burgum will be appointing the two vacancies for public libraries and the at-large librarian soon. Four volunteers have come forward to fill those vacancies and those names have been forwarded to the governor.

Old Business – Kotrba mentioned that bills for ODIN Operating Expenses and the Electronic Resources will be forthcoming the week of Aug 16th.

New Business – Kornkven asked if committees need to be formalized. Kotrba indicated she believed committees serve at the discretion of the Chair and should be looked at when a new chair comes on. Committees may be formed and/or disbanded at any time. Regarding the **Emerging Technologies Committee**, Kornkven mentioned that perhaps a representative from each library could attend (or not) and the conversation morphed into perhaps this should become "ODIN Tech Talks" (a term mentioned by Jason Bedsaul in chat). Members of the consortium mention topics to ODIN Office and an ODIN Tech Talk would be scheduled & advertised. Kornkven suggested to have the Tech Talk topic set at an ODIN Advisory Council meeting and then the talk would occur within one month after the OAC meeting was held.

Cost Formula Committee – Kotrba would like the academic libraries to look at the current cost formula for covering academic costs. Ex Libris bills for FTE, Bib Record counts, Named Users and Unique e-Journals. Soucie asked if there are standard costs that all libraries cover besides the system cost. Kotrba answered yes, the split is 60% public/k12/special libraries and 40% academic libraries. For instance, travel was budgeted last year but the pandemic didn't allow that to happen, but those budgeted costs were passed on to libraries. This results in a cushion of monies to cover future expenses such as implementation costs, etc.

ODIN website walk-through – see recorded session, at your own pace, @

<https://www.odin.nodak.edu/events/announcement/odin-website-walk-thru-click-recorded-session>

Academic Library Breakout Meeting

Linda Allbee reported that Alma Premium Sandboxes got updated on weekend of August 7-8, 2021 – they are update automatically twice a year – February and August. System librarians were contacted by Ginny and needed to reset their passwords to get back into the sandboxes. Allbee also spoke on enhancements and that seven enhancements went through to Ex Libris but none of them were the ones

ODIN libraries had expressed any interest in. She encouraged all libraries to continue to send in so ODIN can add to the enhancement database at Ex Libris, so they won't be forgotten. Allbee also mentioned that she has begun travelling again and has been out to five libraries.

- Alma Cost Formula Committee – Kornkven asked for volunteers and these spoke up:
 - Hallie Pritchett: NDSU
 - Stephanie Walker (or another representative): UND Chester Fritz
 - Tuya Dutton: University of Jamestown
 - Erika Johnson: UND Med School
 - Jennifer Jenness: VCSU
 - Patricia Dubosky: NDSCS
- ODIN Tech Talk/Emerging Technologies
 - Erika Johnson suggested that the first session focus on Interlibrary Loan options (such as the bridge that Mary Soucie spoke about). Nicole Murphy, ODIN indicated they are looking at ILL systems. Jane laPlante indicated that NDSU is using TIPASSA and is wondering how it works and how they liked it. The group will strongly encourage ODIN to use the first ODIN Tech Talk to focus on Interlibrary Loan options (such as the bridge). Allbee said leveraging the ARPA dollars my help jump start initiatives.

Member Updates:

Hallie Pritchett/NDSU – Joe Mocnik left in mid-July to go to Kansas State and Hallie is Interim Director – three weeks to the day. A Visualization lad is not open. Masks will be encouraged where social distancing is not possible.

Tuya Dutton/Univ of Jamestown – Tuya used to work at Valley City State University. New but not new. Getting used to campus and absorbing as much as possible.

Katie Wenke/Williston State College – also Director of Extended Learning – everything distance learning and learning commons. Does all the interlibrary loan and those things that students, faculty and staff need. Wearing two hats so it's hectic. Training in new student workers.

Marlene Anderson/ Bismarck State College – completed a big weeding project – lots of journals are now gone. Now working on a shifting project to the empty shelving. Adding a coffee bar to the library and are very excited to have it operational – in a former workroom with a window. Perhaps by start of school. Adding Live Chat to their options. Library will oversee the information records management on campus and manage retention schedules. Wenke/Williston State College transitioned that to the Business Office. Anderson also shoes their book-adorned masks – encouraged others to wear fun masks



– endorsed Litographs face masks

<https://www.litographs.com/collections/face-masks>

Jason Bedsaul/ODIN – new ODIN website is up – getting ready for libraries to gear up for Fall openings.

Patricia Drosky/ND State College of Science – working on a massive weeding project – about halfway through that project. Making a lot of progress on cleaning up their archives. Planning an open house for

archives in January 2022 to encourage the powers that be for a better position on campus. Will be presenting during open week on campus about OER implementation in their classes using monies from NDUS OER. Also worked with Tuya at VCSU.

Stacie Green/Dickinson State University – has been working on inventory – has new carpeting and have been moving lots of things in the library – looks great. Focused on getting ready for start of school.

Jennifer Jenness/VCSU – summer was spent re-arranging their staff room – lots of things happen in that room. Planning for COVID and what will happen in Fall. Re-designing their website as software is leaving. Will be moving to a new platform. 1951 is when the library opened and will be having an open house to celebrate their 75 years. Pin the Book on the Shelves, cotton candy machine – going to be fun.

Erika Johnson/UND SMHC – are planning on stopping EBSCO subscriptions as they are too expensive. Not sure what it will really mean in the end but want to hear from others if they have done such a thing. Setting up a SUSHI server for statistics (counter reports). Interviewed for the Head of library Resources so hoping to fill that search soon. Kornkven will be interested in what their discontinuation of EBSCO will mean. Investigation is ongoing as to whether it will happen.

Jane laPlante/Minot State Univ – new personnel – Susan Podrygula has retired after 42 years. Were given the go-ahead to replace her. Mara West is the new Instructional Librarian. They are digitizing their Beaver Yearbooks. Alumni are asking for copying from the yearbooks so it will be helpful to have them digitized. They are also getting a new security gate from monies from a donor. Plan to have it up and working by start of school. They have a Textbook Reserve option for students and buying from the Bookstore who is matching Amazon prices. A great project. Kornkven asked a question on the Yearbook digitization – will have recognition software to search in the PDF files. Records will be in ODIN. Have about 30 done.

Liz Mason/ODIN – in Cat User Group they are talking Network Zone maintenance – working on assigned bib levels to marc records – Alma doesn't use the ones from OCLC – they want the preferred record to be the main record. Also working on deleting unlinked bibliographic records.

Lynn Wolf/ODIN – put in another plug to have their staff join the user group meetings and to come up with topics. Collective minds might have solutions others may use.

Kelly Kornkven/Mayville State Univ – can't replace Aubrey who was Assistant Director so Kornkven as been enjoying her time with Cataloging. Doing weeding projects. Space in library is being lost for other campus space. They are liking their opportunity to weed what was their – the literature section. Redoing mission statement – what services the library should be providing now that there are only two staff. Co-Curricular and Library assessment is a hot topic so they will be doing a book study. Anyone can join – send Kelly an email.

Nicole Murphy/ODIN – worked on purged patron accounts – over 93,000 accounts were purged.

Kelly Kornkven said that ODIN has amazing staff – Ellen concurred.

Public, School & Special Libraries Breakout Meeting

- Reconsideration Requests
 - The State Library has had a reconsideration request for *If I Ran the Zoo*. They decided to remove the book due to low circulation. Open records requests were received as the patron did not like their answer. A request also went to the Library2Go Overdrive Consortium and they decided to retain the book. There may be another reconsideration coming for a book *At Love's Command* that just received a Romance Writers Group award that then got taken away. More to come on that.
 - Rita Ennen reminded everyone that you should report reconsideration requests to ALA. They can provide help to libraries on what to do.

- Soucie did say that once the publisher decided not to re-publish six Dr. Seuss books, that some libraries have noticed that their books were checked out and are not coming back or that they are just missing. Patrons are taking the issue in their own hands.

Kotrba asked how Polaris is working. Soucie gave the thumbs up. Ennen said some staff has stated Polaris is such as an improvement. There are always things some people grumble about things but that's normal. Polaris seems to penny-pinch for services if they are outside the contract. Lynn Wolf mentioned that staff should be encouraged to report their grumblings via tickets or via the listserv or even at a User Group meeting. It's better to meet each issue head on. Polaris does give ideas on how to fix things – much better than Ex Libris.

Jason Bedsaul asked how their OverDrive Advantage is working out with everyone. Soucie said she thinks things are looking good.

Ennen mentioned that she is appreciative that the User Groups are continuing as her staff really feel they learn something. ODIN staff singled out Renee Newton – that she does a great job. Ennen said she'd pass along the kudos.

The meeting ended early.